



User Manual



For use with:



Vials



Pens

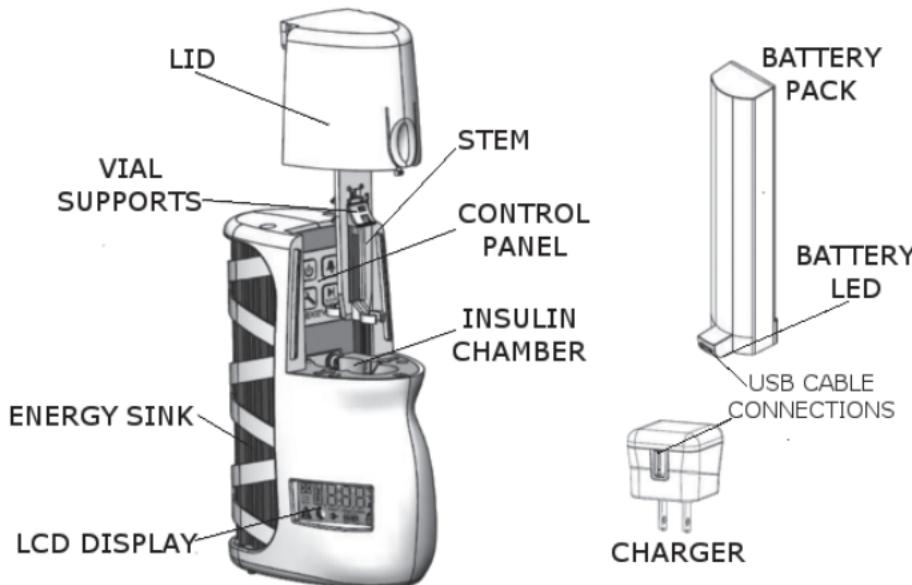
[www.kewlinnovations.com](http://www.kewlinnovations.com)



Welcome to ClimaPak; keeping your Insulin at the perfect temperature, no matter where life takes you.

Forget the hassle of gel packs and coolers filled with ice. Now you can relax and enjoy travel, outdoor activities and more – without worrying about the temperature of your Insulin. Get ready for a new level of freedom and flexibility.

## Let's get started with your new ClimaPak!



### Quick Start Steps

- 1. Unpack.** Carefully remove your ClimaPak from the box. Save your packing materials, as they may be used in the event of a service return.
- 2. Charge.** Insert the end of the USB Cable into the Charger. Plug your Charger into a standard wall outlet and connect the USB Cable to the Battery Pack. Allow your ClimaPak to charge for 8 to 12 hours before its first use. The light on the battery pack will turn orange while charging. ***WARNING: Failure to fully pre-charge your battery may result in poor battery performance.***

- 3. Check.** When the battery is fully charged, the light on the Battery Pack will turn green. You may remove the USB Cable when you are ready to travel.
- 4. Insert Battery Pack.** Once the light on the Battery Pack has turned green, place the Battery Pack into the bottom of your ClimaPak. Insert the battery fully, until it latches into place. If the Battery Pack is inserted properly, your ClimaPak will turn on automatically.
- 5. Open.** Remove the lid by pressing in at the marked tab and maneuvering the lid upward.
- 6. Customize settings.**
  - Press and hold the  button for at least 1 second.
  - Choose between °F and °C by pressing the  button. Fahrenheit is the factory default setting. Press the  button to advance to the next setting.
  - Select between A on (alarm sound is on) and A off (alarm sound is off) by pressing the  button. The factory default is set to on. The visual display alarm will remain on even if the audible alarm is set to off. Press the  button to advance to the next setting.
  - Program ClimaPak to match the temperature requirements for your Insulin. ClimaPak is preset to the I 86 setting (temperature range of 44°F to 86°F) to meet the needs of most types of Insulin and related medications. For your convenience, we have provided links to storage information provided by the manufacturers of all major Insulin pens and vials under the Resources page of our website.

These suggested settings are based on information from the individual manufacturers at the time this manual was written. You should verify the manufacturer's recommendations for the actual medication(s) you use.

Brand	ClimaPak Setting
Apidra®	I 77
Byetta®	I 77
Humalog®	I 86
Humilin®	I 86
Lantus®	I 86
Levemir®	I 86
Novolog®	I 86
Victoza®	I 86

- Once you've verified the temperature for your medication, select between I 86 (temperature range of 44°F to 86°F) and I 77 (temperature range of 44°F to 77°F) by pressing the  button. Since most popular Insulin brands require the 44°F to 86°F range, the factory default is I 86, but some brands require the 44°F to 77°F range.
- If at least one of the brands you use requires the 44°F to 77°F temperature range, set your ClimaPak to I 77.
- Once you've selected the correct temperature range, check the display to make sure your ClimaPak is within that range before inserting your Insulin.

**7. Adjust.** The Insulin Chamber can hold pens and vials of various sizes. For pens, remove the Vial Supports. For vials, snap the Vial Supports into the appropriate placeholder.

**8. Insert Insulin.** For pens, remove the pen cap and clip the top of the pen to the holders on the Stem. Vials are clipped into the Stem around the neck of the vial. (See image on next page)



- 9. Close.** Replace the lid. You will know it is secure when you feel the tab snap into place. To monitor your medication, simply check the temperature on the LCD Display at any time.
- 10. Go!** You are ready to go! To monitor your medication, you may read the temperature on the LCD Display.
- 11. Monitor.** With typical use, the battery should last 3 to 5 days. However, continuous exposure to extreme temperatures or direct sunlight can shorten battery life. You can monitor the life of the battery by checking the LCD Display. An alarm will be triggered if the Insulin Chamber goes outside of the selected temperature range, or if the battery has less than 1 hour of life remaining.

**12. Register.** Go to [www.kewlinnovations.com/register](http://www.kewlinnovations.com/register) to register your ClimaPak!

### ClimaPak Dos and Don'ts - Follow these Guidelines For Optimal Performance

<b>DO</b>	Keep ClimaPak out of direct sunlight
	Keep ClimaPak upright
	Allow plenty of air flow around ClimaPak
<b>DON'T</b>	Expose ClimaPak to direct sunlight
	Leave ClimaPak in a car that is not running
	Block the Energy Sink from open air
	Put Insulin into an overheated ClimaPak
	Take your ClimaPak apart to repair or alter

### Charging ClimaPak

For best results, charge ClimaPak with the Charger and USB cable that came with your device.

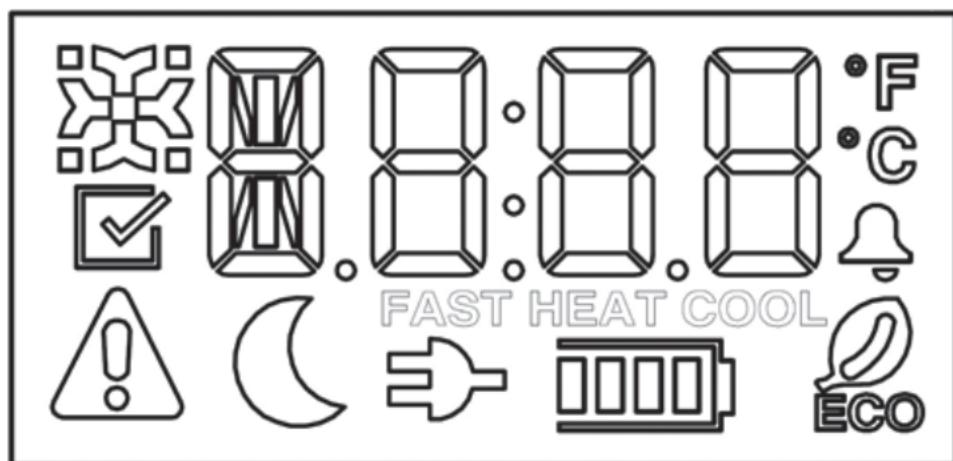
- An iPad charger can charge ClimaPak at a similar rate as the provided charger.
- Alternate chargers and cables that produce less than 1.5 amps will charge ClimaPak at a slower rate.
- Charging ClimaPak in hot or cold environments may increase the charge time.

While charging, the Battery LED will be orange. Once the charge is complete, the Battery LED will turn green. The Battery Pack can be charged on its own or while inserted into your ClimaPak.

The FAST icon will be displayed when charging at an optimum rate. To achieve a fast charge, use the provided charger and charge at a temperature within the programmed temperature range. When the battery is nearly full, the FAST icon will disappear while the battery is topped off.

When the ClimaPak battery is drained to the point where it can no longer provide enough power to control temperature, the Standby Icon  will flash, and ClimaPak will stop maintaining temperature. The LCD Display will still show current temperature. You should recharge your ClimaPak immediately if this happens.

## ClimaPak Display



 Operation Indicator

 Plugged into Charger

 Temperature displayed in Fahrenheit

 Temperature Within Range

 Battery Life

 Temperature displayed in Celsius

 Temperature Outside of Range

 Eco Mode is Active

 Fast Charging

 Standby Mode

 Audible Alarm is On

 ClimaPak is Heating

 ClimaPak is Cooling

## ClimaPak Settings

ClimaPak allows you to choose from the following options:

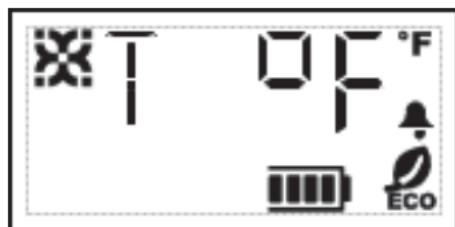
- Display temperature in Fahrenheit or Celsius
- Select the appropriate temperature range for your Insulin
- Turn audible alarms on or off

Pressing and holding the  button for at least 1 second will allow you to modify ClimaPak's settings. Cycle through the different options by pressing the  button. When the desired option is displayed, press the  button to change the option setting. Pressing and holding the  button for at least 1 second will exit the option mode and return to normal display mode.

### Options as shown in ClimaPak Display



Normal Display



Fahrenheit or Celsius



Audible Alarm



Temperature Range

## **Frequently Asked Questions**

**Q: How long should I charge my ClimaPak before each use?**

**A:** For maximum battery life, charge your ClimaPak until the Battery LED is green. Charge time will vary depending upon temperature. At room temperature, the battery should be fully charged within 6 to 8 hours. At higher temperatures or with a third-party charger, charge time may be longer.

**Q: At what temperature should my Insulin be stored?**

**A:** The packaging insert for your Insulin will provide a range of temperatures at which your Insulin should be stored. This is either 44°F to 77°F, or 44°F to 86°F. You can also find these requirements on the manufacturer's website

**Q: What temperature can ClimaPak maintain for my Insulin?**

**A:** ClimaPak is designed to keep medication such as Insulin in its prescribed temperature range of 44°F to 86°F, or 44°F to 77°F.

**Q: How do I know that my ClimaPak is working?**

**A:** When the Checkbox icon  is displayed your ClimaPak is maintaining the proper temperature.

**Q: Why doesn't my Insulin feel cold when it has been inside ClimaPak?**

**A:** Because ClimaPak is designed to maintain a temperature range, your Insulin may not feel cold to the touch. By checking the temperature readout on the LCD Display, you will know that your Insulin is being maintained within the correct temperature range.

**Q: How long will the ClimaPak battery last?**

**A:** The ClimaPak battery is designed to keep your medication at the prescribed temperature range for 3 to 5 days. When ClimaPak is exposed to ambient temperatures that are significantly higher or lower than the medication's prescribed temperature range, more battery life will be expended, and the charge will be drained more quickly.

The battery status is displayed as a battery icon with four rectangular segments. The number of segments displayed indicates the percentage of battery charge remaining.

Number of Bars	Remaining Capacity
4	80% to 100%
3	60% to 79%
2	40% to 59%
1	20% to 39%
0	Less than 20%

**Q: Will there be any warning if ClimaPak is about to lose power?**

**A:** When there is approximately 1 hour of battery life left, ClimaPak will sound an audible alarm (if enabled) and flash the empty battery icon . If exposed to high temperatures, battery life may be shorter than 1 hour. Recharge your ClimaPak or seek a cooler environment immediately if you hear this alarm.

**Q: How can I maximize the battery life of my ClimaPak?**

**A:** Keep ClimaPak out of direct sunlight. **Never leave ClimaPak inside a car that is not running.** While ClimaPak does not need to be upright to operate properly, keeping it upright and the Energy Sink area fully exposed will maximize battery life and performance.

**Q: How do I use the ClimaPak timer?**

**A:** ClimaPak includes a built-in timer to help you keep track of your injections. Press the  button to view the timer on the display. Pressing the  button again will switch back to the temperature readout. To reset the time, switch to the time view and hold the  button for 1 second.

**Q: How can I turn ClimaPak off?**

**A:** ClimaPak can be in Active or Standby mode. (When ClimaPak is in Standby mode, the  will be displayed.) In Active mode, ClimaPak is actively controlling the temperature of your medication. In Standby mode, ClimaPak does not attempt to control the temperature, but it does measure the temperature. In Standby mode, a full battery will keep ClimaPak functioning for up to a month without a recharge. To move from Standby mode to Active mode, or from Active to Standby mode, press and hold the  button for 1 second.

**Q: An alarm is going off. What does that mean?**

**A:** ClimaPak will trigger an alarm for two reasons:

- If the temperature of the Insulin Chamber goes outside the target temperature range for more than 10 minutes, the display will automatically begin flashing the temperature, sound the audible alarm (if enabled), and display the  icon. Pressing the  button will silence the audible alarm. Pressing and holding the  button for 1 second will return the display to showing the temperature and reset the  icon. Once the Insulin Chamber is back within the target temperature range, the  icon will display. The audible alarm will automatically stop after 1 hour if it is not silenced manually.
- If battery life drops below 1 hour, the display will flash the empty battery icon  and sound the audible alarm (if enabled). Pressing the  button will silence the audible alarm. The audible alarm will automatically silence after 1 hour if it is not silenced manually.

**Q: Can ClimaPak be packed in my luggage, briefcase or purse?**

**A:** Yes, but it must have some space around it to operate properly. ClimaPak can be placed in a bag but doing so may reduce battery life; avoid packing clothes or other objects around the Energy Sink, as doing so will reduce battery life. Also, be careful to avoid dropping the bag on hard surfaces, which could disrupt operation or break medication vials.

**Q: Does my ClimaPak need to stand upright?**

**A:** No, ClimaPak does not need to stand upright to operate properly. It does, however, perform better and have longer battery life when standing upright.

**Q: What kind of maintenance does ClimaPak require?**

**A:** Occasionally wipe down your ClimaPak with a dry cloth. No other cleaning is required.

**Q: My ClimaPak is not working properly. How can I get help?**

**A:** For support, visit the Kewl Innovations web site at

**<http://www.KewlInnovations.Support.com>.** There you can learn more about your ClimaPak and get help for technical problems you may experience.



# ClimaPak Limited Warranty

## **ClimaPak™ Limited 90-Day Warranty**

Kewl Innovations, Inc.™ warrants to the original purchaser of the device that your ClimaPak will be free from defects in materials and workmanship for 90 days from the date of purchase. If, during this 90-day period, the device does not work properly because of a defect in materials or workmanship, Kewl Innovations, Inc. will replace it with a new ClimaPak or equivalent product free of charge. The warranty of the repaired or replacement device will expire on the date of the original warranty expiration or ninety (90) days after the shipment of a replacement system, whichever period is longer. The purchaser's exclusive remedy with respect to the ClimaPak shall be replacement.

This warranty does not apply to the performance of a ClimaPak that has been damaged by accident or has been altered, misused, tampered with, or abused in any way. Kewl Innovations, Inc. will handle devices that show damage or abuse according to its Non-Warranty Service Policy described below.

EXCEPT AS SET FORTH ABOVE, KEWL INNOVATIONS, INC. MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. In no event shall Kewl Innovations, Inc. be liable to the purchase or any other person for any incidental, consequential, indirect, special or punitive damages arising from, or in any way connected with the purchase or operation of the device or its parts.

No warranty of merchantability or fitness for a particular purpose, if any is implied from the sale of the device, shall extend for a duration longer than two years from the date of purchase.

Some states do not allow limitations on how long an implied warranty will last or the exclusion of incidental or consequential damages, so the above elimination and exclusion may not apply to you. This warranty gives you specific legal rights, which vary from state to state.

## **Non-Warranty Service Policy**

Kewl Innovations, Inc.'s Non-Warranty Service Policy applies to devices in situations where the above limited 90-day warranty has expired. Kewl Innovations will repair or replace, at its option and within three years from the date of original purchase, devices returned to it for a service charge (not to exceed \$100, plus shipping). Any replacement will be with the same or a similar product. Repaired or replacement devices will be warranted for a period of 90 days from shipment under a limited warranty, providing for replacement of parts and labor at no charge. Devices that have been altered, misused, tampered with, or abused in any way will not be covered under this service policy.

## **Warranty and Service Instructions**

All requests for return of the ClimaPak under the above limited 90-day warranty policy must be made to Kewl Innovations, Inc. Customer Service by emailing [returns@kewlinnovations.com](mailto:returns@kewlinnovations.com). You will be sent a return authorization label, which must be affixed to your carton for shipping the device to Kewl Innovations, Inc. Cartons received without this label will be returned to you at your expense.

Customers experiencing difficulties should review the troubleshooting information in this booklet. Further inquiries should be directed to the Kewl Innovations, Inc. Customer Service at [customerservice@kewlinnovations.com](mailto:customerservice@kewlinnovations.com).

**Please be sure to register your ClimaPak online at  
<http://www.kewlinnovations.com/register>**

# General Return Policy

We want you to be satisfied with your purchase. If a product purchased from Kewl Innovations, Inc., does not meet your expectations, you may return it with the packing slip within 14 days of purchase. A full refund will be issued to the same credit card that was used when purchasing the item.

Returned products must be new, unused, and contain all original packaging and accessories (including all warranty cards and product manuals/instructions). Any product that has been misused or that shows any signs of use will not be returned or exchanged.

Returning a product to us that is not in resalable condition risks forfeiture of product.

## Returns Process

Please follow these steps to return your purchase to us:

- Pack your item in the original packaging.
- Include all original packing materials, manuals and accessories.
- Include the packing slip with shipping confirmation; we will not accept returns without a packing slip.
- Please write the assigned RMA number (ex. RMA001234) on the outside of the box.
- Send the return back to the address listed on your Shipping Confirmation Email.
- For proof of delivery, you must use a traceable carrier (e.g. UPS, FedEx, etc.).
- You are responsible for all shipping charges, except in the case that the return is the result of our error.

## **Receiving Refunds**

KewlInnovations.com will issue a refund after we receive and process an acceptable return. It can take up to 30 days to receive a refund after you have returned the item. In many cases, however, you will receive the refund sooner.

## **Exchanges**

If you received a defective item and need to exchange it, please call Customer Service (214-442-0183) or email [returns@kewlinnovations.com](mailto:returns@kewlinnovations.com) to request a replacement. Customer Service will work with you through all of the necessary steps to exchange your current product and receiving a new product. The item must meet all acceptable returns criteria and must be resalable.

## **Items Purchased from Other Sellers**

If you purchased a Kewl Innovations, Inc., product at a retail store or from another web site, those returns or exchanges must be performed at the place of purchase.





A Kewl Innovations, Inc. product

Kewl Innovations, Inc.  
3305 Matrix Dr. Suite 100  
Richardson, TX 75082  
[customerservice@kewlinnovations.com](mailto:customerservice@kewlinnovations.com)  
214-442-0183

Copyright 2012 Kewl Innovations, Inc. ClimaPak™ and the ClimaPak logo are trademarks of Kewl Innovations, Inc.™ Product Specifications are subject to change without notice. This product is covered by U.S. Patent No 8225616. Additional patents pending.